

Donor Survey Information and Terms

1. Brief Description of the Survey and Organizer

1.1. Organizer and Data Controller:

CSL Plasma Kft. (Montevideo u. 7., 2nd floor, 1037 Budapest, Hungary; Tax number: 24992914241; Company registration number: 01 09 193476; hereinafter referred to as CSL Plasma Kft.).

1.2. Brief description of the Survey:

CSL Plasma Kft. organizes donor satisfaction and needs assessment surveys (the “Survey”) from 1 January 2026 in multiple survey phases in order to learn donors’ opinions about plasma donation, services provided at plasma centers, and potential improvements. The collected data will be processed and used for future activities and service development.

Donors who participate in the Survey and fully complete and submit the questionnaire to CSL Plasma Kft. will receive shopping vouchers worth HUF 8,500, and HUF 12,500 after every third submission.

Participation in the Survey may not be combined with other promotional campaigns related to survey participation.

Details of the Survey are set out in Section 3.

The Survey applies to both new and existing donors. A donor is defined as a natural person holding a donor identification number in the CSL Plasma system (hereinafter: Participant).

2. Duration of the Survey

From 1 January 2026 until withdrawn.

CSL Plasma Kft. reserves the right to suspend or withdraw the Survey at any time without prior notice or justification.

3. Participation Conditions and Survey Process

The Survey is open to donors who have donated plasma at least once in any CSL Plasma center listed below within the 12 months preceding completion of the questionnaire.

The Survey is not linked to a specific donation; therefore, questionnaires must be completed independently of any donation and may only be submitted prior to donation or on days when no donation takes place.

Participants who fully complete and submit a questionnaire related to satisfaction or needs assessment surveys at a CSL Plasma center are entitled to receive a shopping voucher worth

HUF 8,500, and HUF 12,500 after every third such submission.

Participating CSL Plasma center:

- CSL Plasma Debrecen – Csapó utca 42., 4029 Debrecen, Hungary.

The Survey consists of multiple phases and questionnaires. Donors may submit multiple questionnaires; participation in all phases is voluntary.

Donors are registered upon submission of their first fully completed questionnaire.

Questionnaires are completed and processed anonymously. Participation requires the Participant's consent to "Promotional Data Processing" and "Donor Recruitment" as defined in the Data Protection Notice available at cslplasma.hu. Withdrawal of consent results in automatic exclusion from the Survey without notice.

CSL Plasma Kft. reserves the right to refuse participation or to amend these terms unilaterally if participation violates these rules.

4. Limitation of Liability

CSL Plasma Kft. shall not be liable for incomplete or inaccurate registration information, technical or human errors, system failures, or network delays.

If the Survey cannot be conducted as planned due to reasons beyond CSL Plasma Kft.'s control, the organizer reserves the right to modify, suspend, or terminate the Survey.

CSL Plasma Kft. reserves the right to exclude any Participant who violates these terms.

5. Taxation

Any tax obligations arising from promotional rewards shall be borne by the organizer. Participants must provide all information necessary for tax administration purposes if required.

6. Miscellaneous Provisions

By registering, the Participant automatically accepts the official Survey and Data Processing Terms.

Budapest, 1 January 2026

CSL Plasma Kft.